smoothwall

The Web You Want

Matrix™

Industry: Telecoms
No. of Users: 1,100
Solution: UTM

Requirements

- Allow Gmail for company communications only
- Greater control over file sharing applications
- Improve reporting and logging

What's the background?

Matrix is the leading provider of telecoms to Indians travelling abroad.

Whether they are travelling for business or pleasure, Matrix is the most popular choice for overseas travellers who want to save money on their international roaming expenses.

Matrix's services include international sim cards and internet packs for smartphones, laptops, and tablets.

As well as their online services Matrix offers a walk-up counter service at major airports throughout India.

What was the problem?

Matrix's primary requirement was to control data loss prevention. Atul Luthra, Vice President of IT said:**"We were worried that confidential business data could be shared without the company's knowledge"**.

Gmail, WhatsApp and BitTorrent were identified as potential avenues for data loss, therefore personal Gmail accounts, mobile messaging software like WhatsApp and peer-to-peer applications such as BitTorrent needed to be blocked.

Their previous solution didn't allow the required control over Google Apps, and personal Gmail accounts needed to be blocked whilst also allowing access to the Matrix work email, which runs on the Gmail platform.
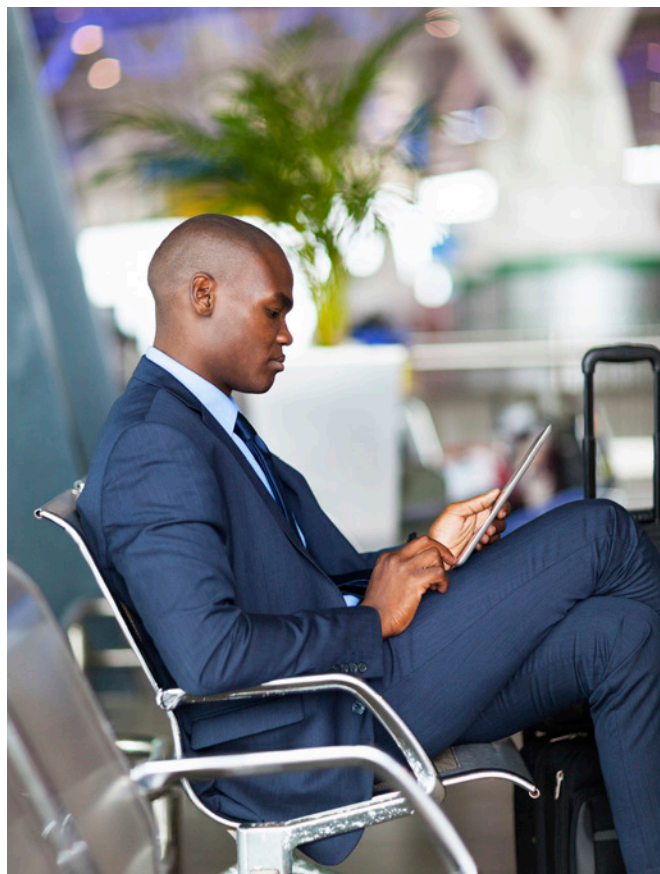
How we helped

UTM's granular web filtering controls have enabled Matrix administrators to set a policy to block personal Gmail traffic while allowing office Gmail access: **"Smoothwall was the only provider that could block specific Gmail accounts"**.

What's more, the use of WhatsApp and file sharing through BitTorrent is no longer an issue because Smoothwall's Layer 7 application control identifies and blocks these protocols.

Comprehensive reporting and logging has given Matrix the ability to view user activity in real-time, as well as access to hundreds of customisable report templates: **"The quality of reporting is of the highest standard, I have a detailed view of user network activity from the easy to use interface"**.

"Since going live with Smoothwall, life has been easy!"

In addition to UTM's real-time web filtering and application control, Matrix benefit from bandwidth management controls: **"We can now ensure that our bandwidth is being used effectively over all of our 13 sites"**.

Atul tells us that the process of installation and migration was stress free: **"Since going live with Smoothwall, life has been easy"**.

Matrix evaluated many alternative suppliers but Smoothwall met all expectations: **"We would have no hesitation in recommending Smoothwall"**.

To read more about how Smoothwall can improve **productivity**, **security** and **peace of mind** for your users

visit www.smoothwall.com or call 08701 999 500

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